

October 13, 2023

Dear PCT user,

My name is Lisa Jorgenson, Deputy Director General of the World Intellectual Property Organization (WIPO) in charge of the Patents and Technology Sector, with responsibility for the WIPO's activities under the Patent Cooperation Treaty (PCT). I want to express our gratitude at WIPO for your choice to use the PCT.

Our foremost commitment is that your experience with WIPO's PCT services is a positive one and we are consistently looking for ways to improve it. Therefore, we invite you to participate in a 7 to 15 minute survey. Your honest input is valuable to us and will remain strictly confidential.

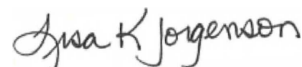
./ Our external partner BERENT Deutschland GmbH is conducting the survey on our behalf as indicated in the attached email.

In order to ensure the widest possible participation, the survey is available in English, French, Spanish, Chinese, Russian, Korean, Portuguese, German, Arabic and Japanese.

We will then publish the best ideas for improvement of the PCT services in our PCT Newsletter.

Thank you for choosing WIPO PCT services and for engaging with us in our effort to continuously improve our services.

Yours sincerely,



Lisa Jorgenson  
Deputy Director General  
Patents and Technology Sector